

FreshGrade Parent Privacy FAQ

We take privacy, safety and security seriously and respect all of the data that we collect and store.

Where is student data stored?

We take student privacy very seriously. As such we have implemented the highest level of security to keep student data including photos, videos, and audio clips secure.

We store and process student personal information in Canada, where it is protected by comprehensive privacy laws. We follow education industry best practices and regulations in regards to data storage and processing.

Who can view my child's portfolio?

The only people who can access a child's portfolio are their teachers, parents and the student themselves when invited by their teacher.

Internally, we employ strict controls over data access for FreshGrade staff. We only allow data access to authorized employees, where it's required to provide service to FreshGrade customers. To learn more about how FreshGrade handles and protects data, please see our Privacy Policy.

Will my child's data ever be sold?

No, we will not sell, use or share student personal data for marketing or advertising purposes.

Do you advertise in FreshGrade?

No, we do not permit the advertising of third-party services in FreshGrade.

For more information visit <https://care.freshgrade.com/s/>